ANNUAL GENERAL MEETING HOLLAND AMERICA CRUISE TO ALASKA May 21 to May 27, 2023

Sunday, May 21, 2023

President's Greeting

Chapters' Round Table Intro

- Stewart Metcalf Thames -asked how the seed money was being done this year. J.P. explained that it was based on a percentage of paid members only (does not include associates). It is the same as last year. Holly Perreault keeps track of all members who have been removed from the chapters. Diane Biggs from Humber said she has quite a few that have not paid for over 10 years. Marc Jacob said that if we do not communicate with them, we will lose track of them. Eileen Hay from Heartland/Cambrian sent out 140 letters to people who had not paid and received 30 memberships. She will continue to send them out to those that did not respond. She will notify them that if they do not pay that they will no longer get newsletters and some benefits will cease. Cindy Daoust from Bytown has done the same.
- Stewart asked if there would be a change for the qualifying period from 25 years to 20 years. J.P. will look into it. We may want to create a new category. Suggests executive look at it and come to a decision.
- Stewart also said that a spouse of a retired employee cannot be a chapter president. I think they should be allowed to. J.P. agrees. Right now, if you are not a member you can have any position, except president. We will follow up on this. Holly Perreault falls in this category.
- Stewart asked who updates the positions on the website. Gail Bourhill does and you can call her anytime.

FINANCIALS – NICK RONSKY, SECRETARY/TREASURER, NATIONAL EXECUTIVE

Nick welcomes the new members. He issued financials statements as well as seed money distribution and travel expenses, in advance, to all the chapters.

- Last year we received \$84,000.00 worth of dues. Many chapters are showing amounts for future dues. Only 3 chapters are showing investment income. Are there some chapters that are not reporting investments?
- Heather Spence from Yellowhead did not know the option was there
 to purchase computers, etc. The offer was available until the end of
 2022. She bought her own computer.
- Nick thanks Quebec for all the activities they are holding. We are lacking in activities.
- Nick reported that last year Johnson donated \$101,000.00. Canada Post Corp \$50,000.00. Financially, we are in good shape. Stewart Metcalf asked if they do a cost benefit for the AGM. It is shown internally and shared with the chapters. If chapters do not show up for the AGM they do not get seed money unless they did not show as a result of an emergency.
- We have \$158,770.67 in TD bank, as well as 3 GIC's totaling \$150,000.00. Total approximately \$300,000.00. Stewart asked if we share our financials with Canada Post. Nick responded no, they have not asked for them.
- Pierre Amyot from Maisonneuve said that the members who retired before 2000 just negotiated a new plan with Canada Life which is better than Medoc. We may lose members who will go to Canada Life instead of Medoc. Members should be instructed to investigate the changes before making any insurance decisions. Rene Lareau from Richelieu stated that all the superannuates are dwindling because of age and retired a long time ago.
- Nick said that at our meeting with Canada Post in April of this year we did not even get a half hour to discuss our concerns. I am disappointed.
- Nick handed out the costs of the AGMs over the past years.

- *Marc Jacob Kebec* asked if the \$16.00 US per day for crew appreciation will be reimbursed. Nick said to put it under incidental and it is covered for both in the cabin.
- Fred Danells Van-Fraser said that to maximize service from Tamarind on the last night we will go in 3 groups. We can sign up for whatever time suits
- Fred would like the envelope requirement within 3 weeks.
- Nick thanks all the executives and all the presidents for their hard work and dedication.

SCHOLARSHIP PROGRAM - ELDRED HOLMES

The scholarship program is going great.

In 2018 we had 3 applicants

2020 we had 8 applicants

2021 we had 12 applicants

2022 we had 13 applicants

2023. Hopefully we are going back to precovid.

Presidents are doing a great job advertising the program and I thank you. J.P. suggests advertising in newsletters. This is funded by the Heritage Club.

WEBSITE UPDATE - MARC JACOB & GAIL BOURHILL

- Gail & Marc will look after the website entries and changes.
- Marc gave a presentation of new forms added to the website.
 There is Change of Information form that has been amended. We want to know if the information is coming from a member himself or an administrator. This tells Holly that she does or does not have to follow up with the chapters. Eldred mentioned that the communication box is now mandatory but does not have to be. This will be changed.
- Members do not have to pick the chapter where they live. If they
 prefer another chapter, they can join it.
- Anna Huang Simcoe asked if we can post pictures. J.P. said yes but you must delete them after a year or so. Marc said that we

- can help post them if you send them by .jpg and rename them to the event you want them to be under.
- The update information form Which Chapter do you belong to will be moved to the top.
- Under gender another category for Other will be added.
- Anna Huang asked if we can put a Canada map on the form.
 Marc Jacob said that there is a description of where our chapters belong. Prior Presidents used historical and other mixtures to name their chapters. Marc would like to keep the names the same with the descriptions. Andre Betournay said that when he prints it, it comes on 2 pages. Marc will look into it.

Membership Holly Perreault

- The membership application form has been amended, and it is standard for everyone.
- Cindy Daoust from By_Town compliments Johnson on everything they
 do. Only complaint is that there is too much paper. We should be
 putting the option to get the newsletter by email in our newsletters.
 When emailing newsletters use the bcc. We realize that some of our
 members still want to support Canada Post by continuing with the
 mailings. Johnson will be reaching out to members asking for email
 options.

<u>Johnson Insurance</u>

Shawn McCord could not be present today. This is the 1st AGM that
he has missed. A presentation was given. Promote Johnson in your
newsletter and they have their own Scholarship program. If you
have activities, contact Johnson and they will give brochures and
swag to give out.

Group Think Tank

 What have we learned from a near collapse of the Golden Sheaf Chapter?

No one was stepping forward from the current committee. Gordon Eli stepped up. He has 28 years' service. Conway met him while he was working. Gordon became aware that the chapter was moving and decided to take it on. J.P. thanked Gordon for volunteering and saving the chapter. We will discuss Article 10 and determine what can be done in the future.

Stewart asked if we have chapters that are inactive. We have PEI and New Brunswick which Eldred is looking after. Confederation and ByTown amalgamated. Cambrian and Heartland have amalgamated.

- Holly noticed a huge influx of new members with a new ad in the In Touch. Hopefully this will continue. Eileen asks if it is possible to have an article written by the Heritage Club in the next In Touch. J.P. will look into it.
- Credit card process. Some members would like the option of paying their dues by credit card. We should direct them to use etransfer. Sometimes etransfers look for passwords and this can be difficult to do. They need to send another email telling the recipient what the password is. We will do a pilot project in Parkland, Bytown and Kebec. Square is the recommended APP to use. We will report the results next year.
- Fred Danells handed out information on donations for Kidsport out of Richmond. It is a very worthwhile charity.
- Fred spoke about the Tamarind restaurant for the final night. You pay for your own drinks. You choose your entree and all the sides will be on the table.

Friday, May 26, 2023

J.P asked if there are any questions from our Monday meeting?
 There were none.

Head Office Presentation/Video

There was not a Head Office Presentation

Field Report Santa Program - Fred Danells

- Fred gave a presentation. 2022 was at the tail end of COVID. We had 189,117 replies before and after XMAS. The Heritage Club started in 1989. In 2022 we had 551 volunteers. Since 2015 to now we've had 1,637 volunteers. I still need to receive a list of names for your volunteers so we can send them thank you notes. We do a draw for up to 10 volunteers who get a \$50.00 cheque.
- Stewart Metcalf asked if Canada Post provides funding for the Santa letter writing program. The answer is no. Eldred Holmes said that at his chapter when they go into the Post Office to answer letters, CPC provides pizza and a gift to the volunteers.

<u>Site of 2024 Conference and sites for future years –</u> J.P. Lequerrier

- Next year will be our 35th anniversary. Bytown will host it in 2024.
 Cindy has help booking hotels, etc. She is looking at having it in May.
- 2025 it's Western Canada's turn.
- 2026 The Bluenose will look into it and talk to his executive.

Proposed Update to Annual Activity Report - Cindy Daoust

Cindy Daoust said that the report is outdated and has made changes.
 It will be finalized soon. J.P. encourages everyone to fill it out. This is
 a way for Canada Post to give us funds. Cindy suggests sharing
 ideas with each other and to provide feedback.

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Amendment to Constitution, Disposal of Funds - Lloyd Rogowski

- Lloyd discussed the amendment to the constitution, Article 10 –
 disillusion Dissolution of a chapter. We started out with 31 chapters
 and we have 25 now. Some have been absorbed with others. We
 cannot change the constitution this year. We will give hand outs and
 vote on the change next year. We will have a deadline of 2 months.
- We should notify the chapter involved that when they amalgamate their dues go in a separate fund.
- Eldred stated that he was surprised that when he took over his chapter and sent out a newsletter, he had a great response in members paying their dues. J.P. said that the newsletter is a powerful tool.

Addition of CPC employees not meeting the requirements – Gilles Labine & Andre Betournay

• J.P. stated it the requirement should be 10 years minimum, if still working. J.P. will look into this.

Elections - Conducted by J.P. Leguerrier & Holly Perreault

- 3 Positions up for nomination this year Secretary/Treasurer, 1st
 Vice-President and 3rd Vice-President
- 1 President will nominate and someone else 2ndseconds. If 2 or more nominated, then we hold a vote.
- For the position of <u>Secretary/Treasurer</u>
 - Fred Danells nominates Bob Broomhall. Bob accepts. No other nominations – Marc Jabob 2ndseconds. Carried.
- For the position of 1st Vice-President
 - Marc Jacob nominates Eldred Holmes. Eldred accepts. No other nominations – Fred Danells 2ndseconds. Carried.

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- For the position of 3rd Vice-President
 - Gail Bourhill nominates Marc Jacob. Marc accepts. No other nominations – Cindy Daoust 2ndseconds. Carried.
- J.P. thanks Nick for a great job that he has done for the last 20 years.
 He has been in the Heritage Club for 34 years. We will miss Nick very much.
- Nick thanks Johnson Insurance. He thanks all the old Presidents as well as J.P. and Gloria. J.P. has been a wonderful president. He responds and is very well organized. Nick welcomed the new Presidents.

New Business

- J.P. had a meeting with the Montreal chapters and they came up with a future idea of cruising out of Montreal, Quebec City and Halifax
- JP Seed money

Bronze \$1,000.00
Silver \$2,000.00
Gold \$2,500.00
Platinum \$3,500.00

- National Office will add \$500.00 to each chapter.
- Nick Ronsky gave a report on expenses.
 - 50 cents a km.
 - Hotel charges paid for.
 - Charge \$21.00 per day incidentals for both you and your partner.
 - · Meals on the ship included.
- There are still a couple of chapters needing storage space. Retention period to keep files is 7 years. If you have anything historical, send it to Fred.
- J.P. thanks Fred for an epic journey. It was an outstanding trip. If you have a cheque for Fred's charity, please give it to him.

- Stewart asked, on behalf of Henry Masek, if there is a newer version of the pre-retirement package. He has done 17 pre-retirements and 4 widow interviews. Fred Danells has a newer version.
- Cindy asked why we do not have discounts at places. Eldred said
 that the unfortunate part of getting discounts is that unless there are
 many using the discounts, we lose it.
 Bob Broomhall said that he was surprised that Choice hotels were not
 on the list anymore. J.P. received an email from Choice Hotels that
 we are not using it enough.
- Robin O'Donohue stated that when you donate to local charities you
 cannot use the receipt for your personal use. Eileen Hay stated that
 when they donate to a charity, the charity makes out individual
 receipts. Nick Ronsky says that this is illegal and you cannot use
 them.

Meeting adjourned. 10:30 am

J.P. made a final thanks to everyone for what they do. We are keeping retirees happy and it is a wonderful thing we are doing.